



Student Success | Evidence | Early Support |
Continuous Improvement

Proactive Assurance for Attrition, Retention, Progression and Completion

STUDENT OUTCOMES AUDIT TOOLKIT

Higher Education Executive Toolkit



Student Success

WHY STUDENT OUTCOMES MATTER

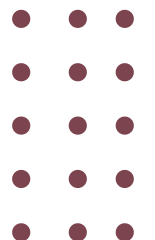
Evidence-based insights for institutional excellence

Critical Indicators

Student outcomes serve as critical indicators of institutional effectiveness, revealing the quality of teaching, support services, and course design while highlighting areas requiring strategic improvement.

Student Outcomes Dashboard

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Monitoring Shift

FROM REACTIVE TO PROACTIVE

Transforming student success through evidence-based early intervention

Proactive Approach

Early signals monitored regularly. Student support tracked systematically. Dashboards guide timely decisions. Evidence drives continuous improvement.

Student Success Assurance

TOOLKIT PURPOSE AND SCOPE

Auditing institutional capability to monitor, benchmark, and improve student outcomes

Key Focus Areas

- Attrition monitoring and reduction
- Retention strategies and tracking
- Progression pathway analysis
- Completion rate improvement
- Equity performance assessment
- Student success interventions





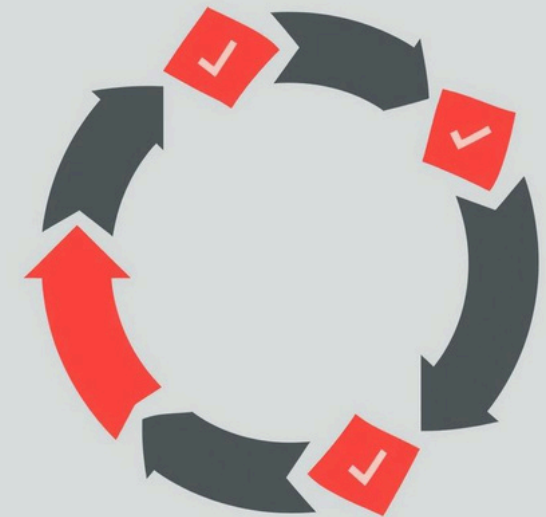
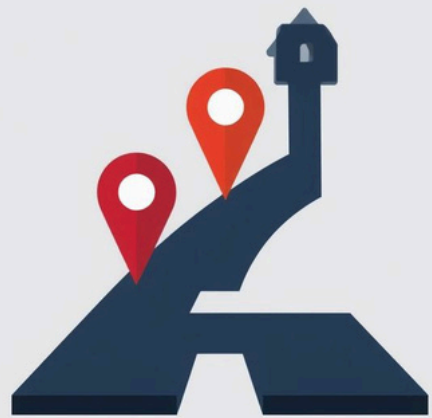
Student Success

STUDENT OUTCOMES FRAMEWORK

Seven focus areas guiding the student outcomes audit

Key Audit Domains

- Orientation and progression
- Student engagement
- Learning resources
- Diversity and equity
- Wellbeing and support
- Monitoring and improvement
- Governance of student success





Data-Driven Insights

CORE DATA SOURCES

Dashboard-style overview of data informing the audit



➔ Key Data Categories

Department of Education data: attrition, retention, success rates. Completion and equity performance metrics. QILT Student Experience Survey results. Internal LMS engagement and progression data.

Student Outcomes Audit Toolkit



Student Success

STUDENT OUTCOMES MONITORING MODEL

Seven steps from insight to improved outcomes

Continuous Monitoring Cycle

A continuous cycle ensuring early identification of at-risk students, evidence-based interventions, and systematic evaluation to drive ongoing improvement in student success.





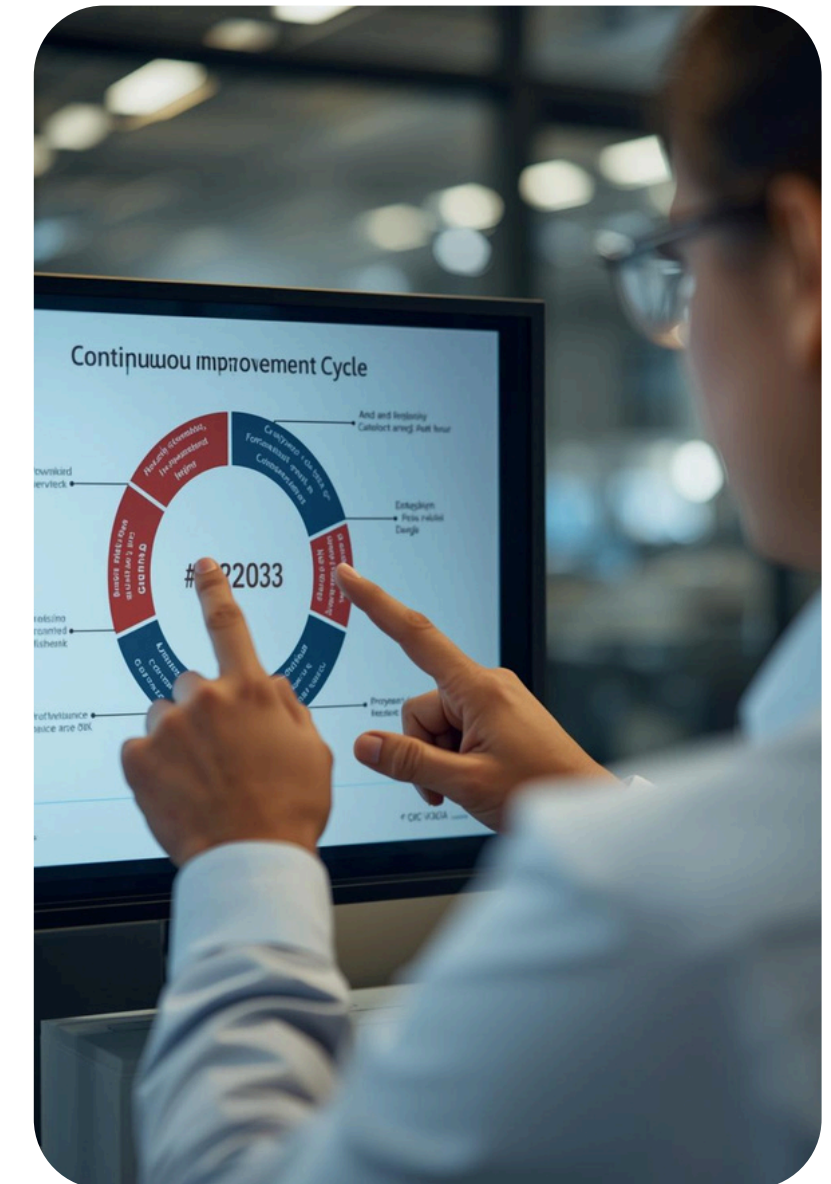
Student Outcomes Audit

AUDIT STRUCTURE OVERVIEW

Comprehensive framework for student outcomes assurance

Seven Audit Domains

1. Governance and Strategy
2. Benchmark Data and Analytics
3. Early Intervention
4. Teaching and Course Design
5. Student Support
6. Equity Cohorts
7. Continuous Improvement





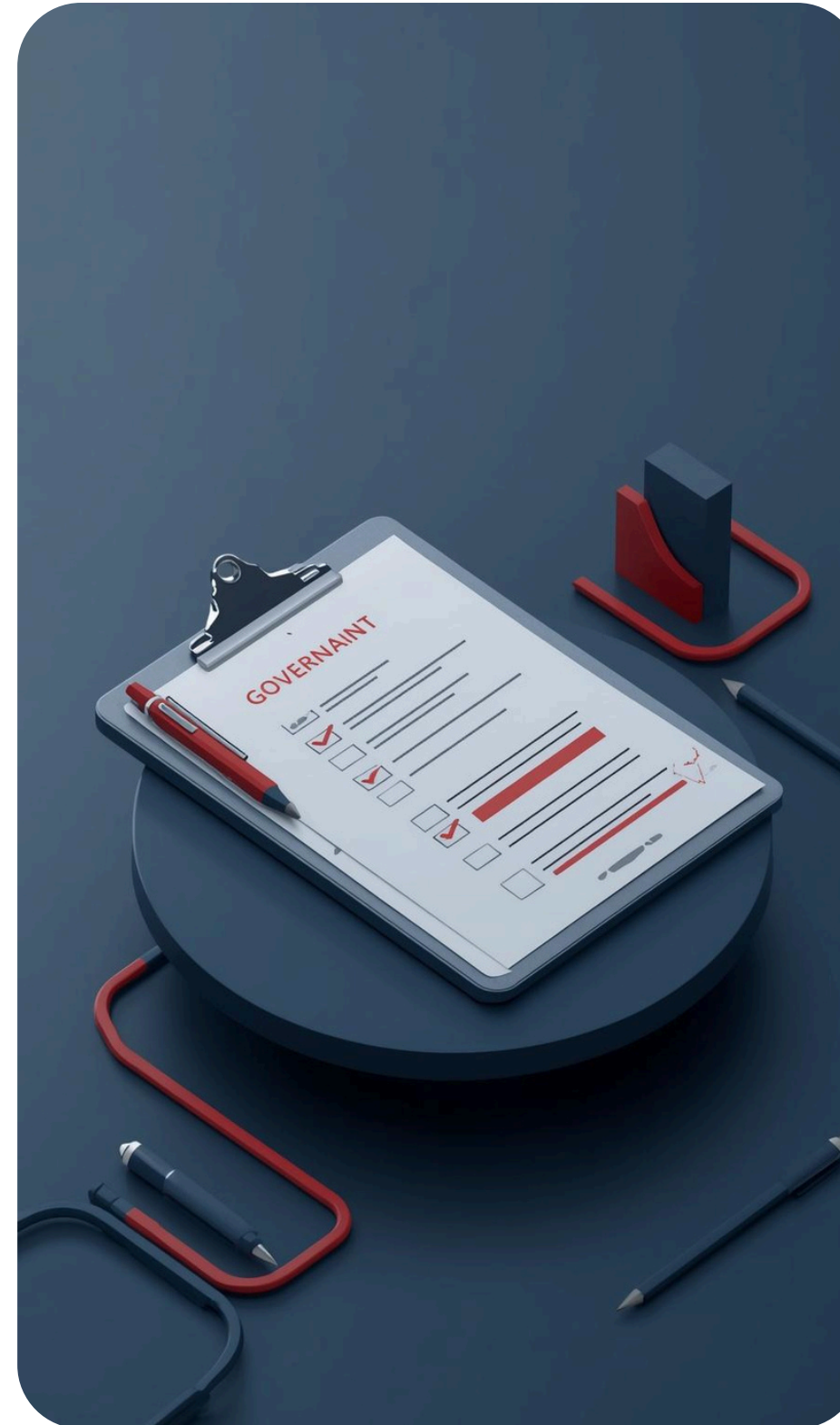
Audit Domain

DOMAIN 1: GOVERNANCE AND STRATEGY

Key review questions and evidence for effective governance

Evidence Examples

Strategy documents, KPI dashboards, meeting minutes, action plans and progress reports





Analytics Review

DOMAIN 2: BENCHMARK DATA

Ensuring data-driven decisions through reliable benchmarking

➔ Key Review Questions

Are outcomes benchmarked against sector data? Are trends analysed by course, cohort, mode, campus, and equity group? Are dashboards current and reliable for decisions?



Evidence: Benchmark Reports | Dashboards | Trend Analyses



DOMAIN 3: EARLY INTERVENTION

Proactive student at-risk systems for timely support

Key Components

- Early indicators and risk triggers
- At-risk student identification
- Support referral processes
- Intervention tracking
- Follow-up and outcome evaluation





Three Pillars

DOMAINS 4-6

Building foundations for inclusive student success



→ Course Design, Support & Equity

Three interconnected domains ensuring holistic student success through quality course design, comprehensive support services, and targeted equity initiatives.



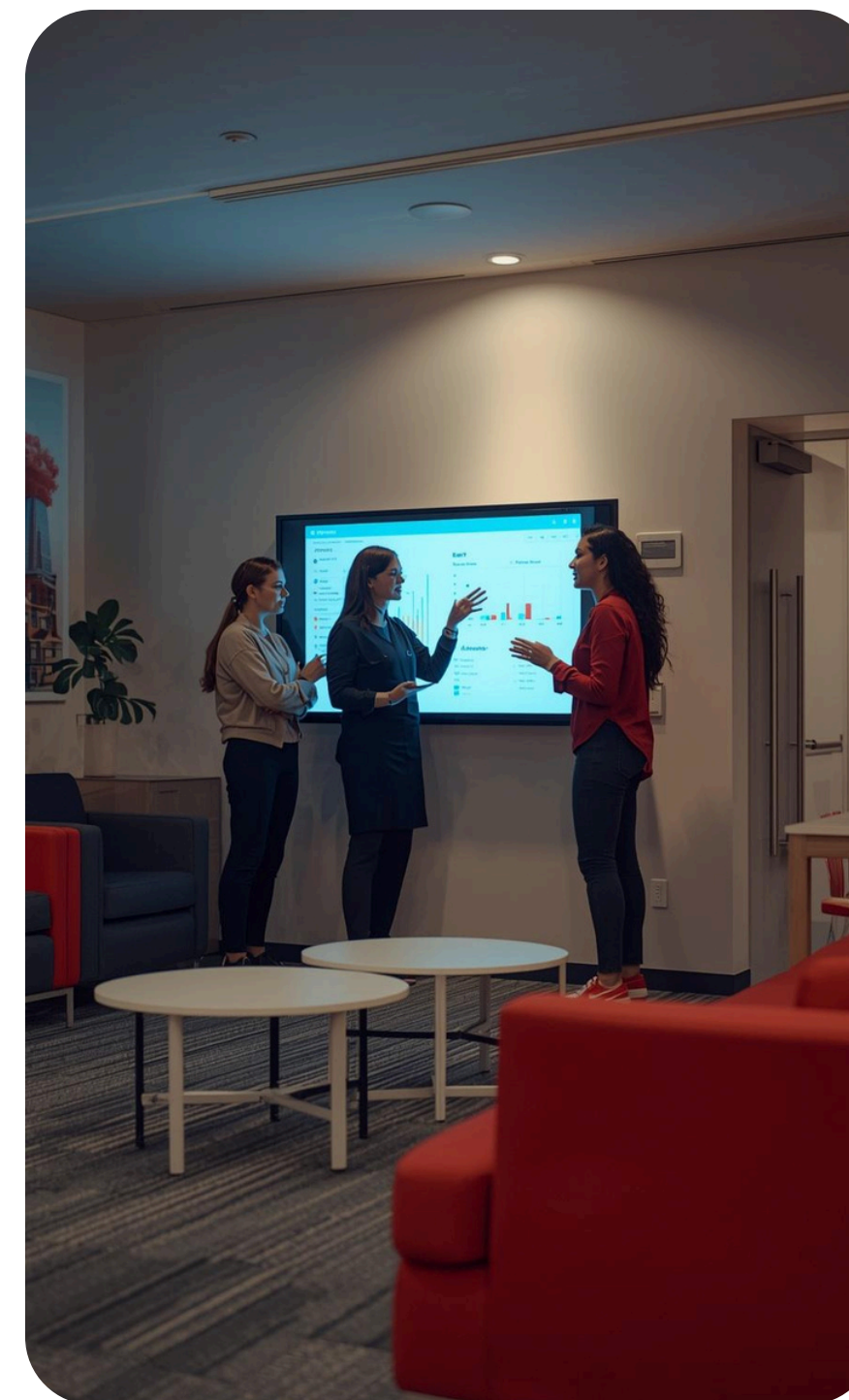
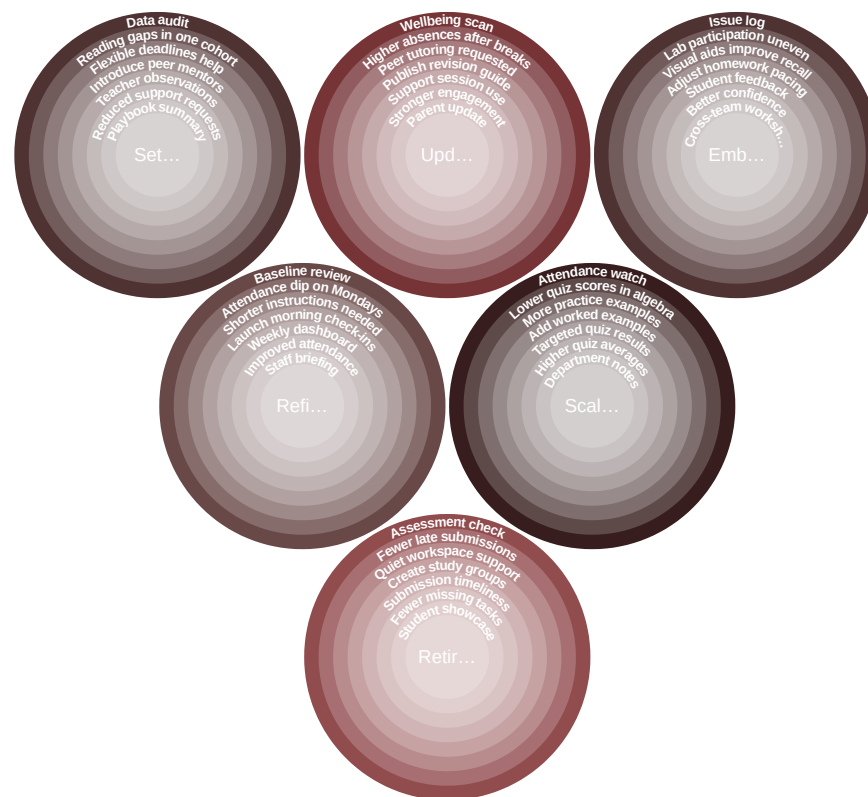
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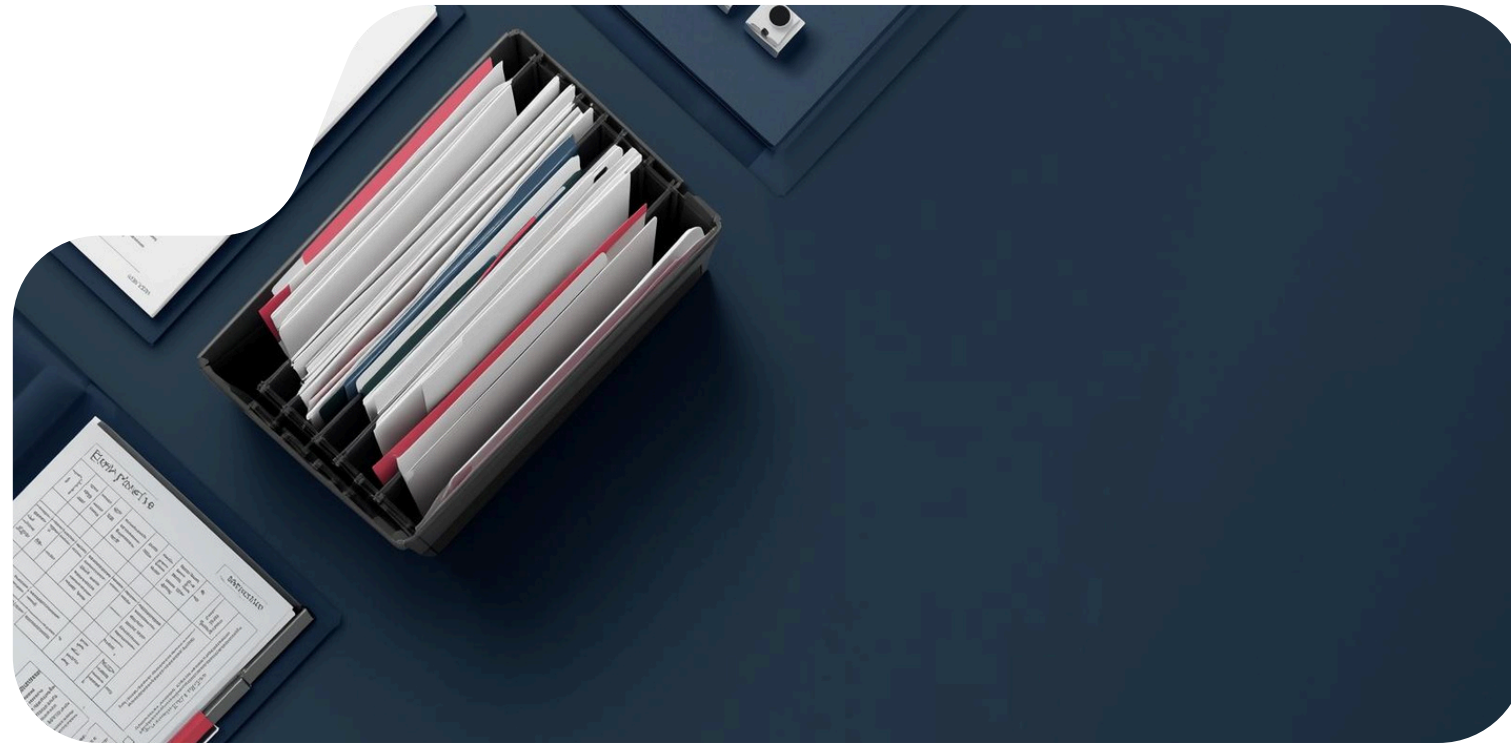
CONTINUOUS IMPROVEMENT CYCLE

Driving ongoing improvement through cyclical review and action

Eight-Step Model

A systematic approach ensuring student outcomes are continuously monitored, analysed, and enhanced through evidence-based actions and shared institutional learning.

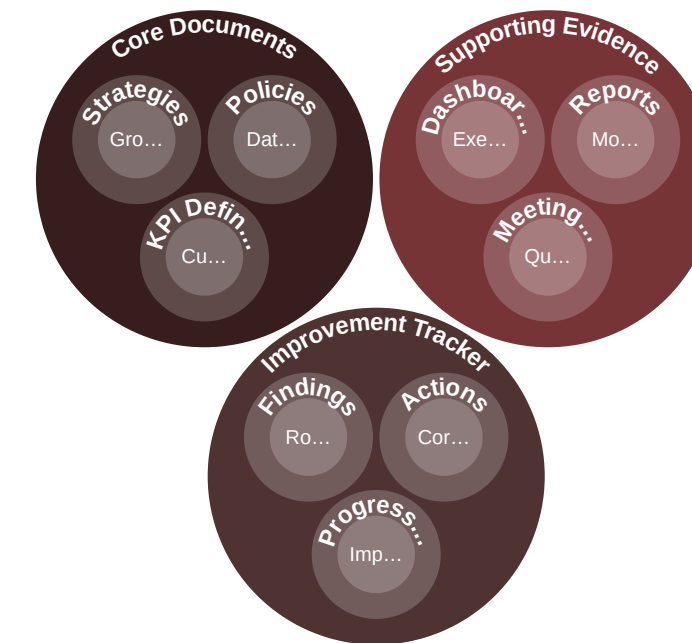




Student Success Assurance

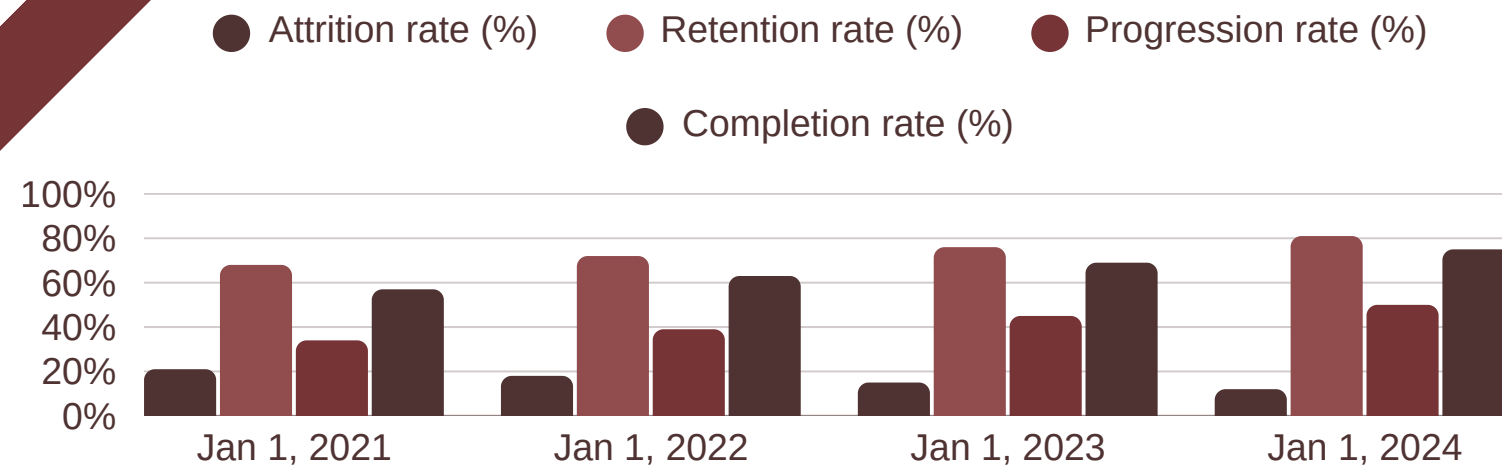
EVIDENCE MODEL

Structured evidence flow from documentation to continuous improvement



Three-Part Framework

Core Documents include strategies, policies, and KPI definitions. Supporting Evidence encompasses dashboards, reports, and student feedback. The Improvement Tracker captures findings, actions, owners, and impact evidence.



Source: AI-generated data.

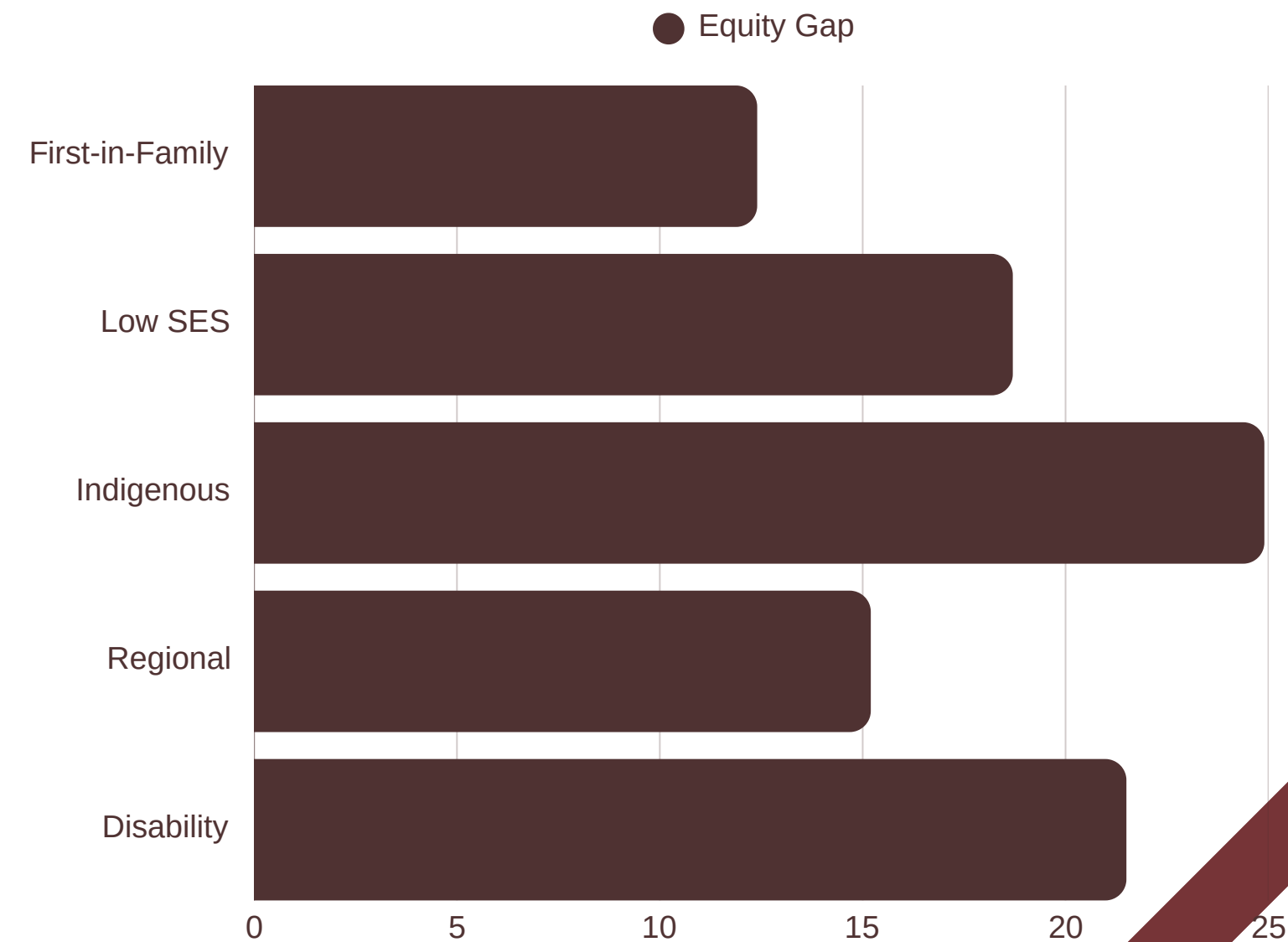
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STUDENT OUTCOMES DASHBOARD

Executive summary of student outcomes metrics and status tracking

Key Performance Indicators

Current Actions: Early intervention protocols active | Progress Status: On track for 85% targets | Owner: Student Success Committee | Due: End of semester review | Evidence of Impact: 12% improvement in at-risk cohort retention



Source: AI-generated data. Replace or verify before use.



PROACTIVE STUDENT SUCCESS

Student outcomes improve when institutions identify early signals, act with evidence, support students at the right time, and evaluate what works.

From data to insight. From insight to action. From action to improved student outcomes.

Contact: info@prpquality.io